

CLIENT INSTRUCTIONS

2 0 2 5	FACET	Jan, 2025	1/3/2025
	ZESTY	Feb, 2025	2/7/2025
	USAGE	Mar, 2025	3/7/2025
	FAVOR	Apr, 2025	4/4/2025
	CRABB	May, 2025	5/2/2025
	LLAMA	Jun, 2025	6/6/2025
	BAGEL	Jul, 2025	7/4/2025
	CLOWN	Aug, 2025	8/1/2025
	CAMEL	Sep, 2025	9/5/2025
	IDEAL	Oct, 2025	10/3/2025
	OMEGA	Nov, 2025	11/7/2025
	LOGIC	Dec, 2025	12/5/2025

1. Visit Hyatt.com
2. Search the city or hotel of choice
3. Enter the favor rate code (XXXXX) in the “special offer code” box

The screenshot shows the Hyatt.com search interface. At the top, there are three input fields: a location field with 'Denver, Colorado, United States', a check-in date field with 'Thu, Jul 08', and a check-out date field with 'Fri, Jul 09'. To the right of these fields is a yellow 'FIND HOTELS' button. Below these fields, there are four options: '1 Room, 1 Guest' (with a dropdown arrow), 'Special Offer Code' (with a dropdown arrow), 'Use Points' (with a checkbox), and 'Accessible Room' (with a checkbox). Below the 'Special Offer Code' field, there is a text input field containing 'XXXXX'.

4. Click find hotels
5. Once search is complete, choose the rate plan labeled “Hyatt Sales Force Rate” in the carousel

The screenshot shows the Hyatt.com search results. At the top, there is a carousel with five rate plan options: 'Hyatt Sales Forc' (from \$154 USD), 'Member Rate' (from \$182 USD), 'Standard Rate' (from \$219 USD), 'Double Your Points' (from \$241 USD), and 'Hops + Hounds' (from \$244 USD). The 'Hyatt Sales Forc' option is highlighted. Below the carousel, there is a section titled 'Hide Rate Rules' with a dropdown arrow. Under this section, there are three sub-sections: 'Details' (HYATT SALES FORCE RATE), 'Deposit Policy' (Credit Card Guarantee Required), and 'Cancellation Policy' (24 Hours Prior Or 1 night Fee Credit Card Req).

6. Choose the room type available under that rate plan.
7. Continue booking process until reservation is confirmed.